

To all KC Disposal Customers,

Due to the COVID-19 virus, KC Disposal will not service any trash or recycling OUTSIDE OF THE CONTAINERS as we are trying to limit the exposure to our drivers during this time. Additionally, all bulk item pick ups will be suspended until further notice.

These measures are effective in all communities that KC Disposal Services. We appreciate your support and understanding as we know everyone is working hard to prevent exposure during this time.

KC Disposals' number one priority is the safety of our employees, customers, and communities we service.

Due to constantly changing situation with the COVID-19 Virus, we feel it necessary to give our customers an update on what to expect from us in the coming days and/or weeks. At KC Disposal we are taking steps to mitigate the chances of contracting the virus among our Drivers and Staff along with protecting the communities we not only serve, but also live in. We are asking our Drivers and Staff to follow guidelines set out by the CDC while at work and on their off time.

These include:

- Avoiding large social gatherings
- Staying home if they are feeling ill
- Making sure our Drivers are wearing gloves while working
- Minimize any nonessential travel over the next few weeks
- Continuously wash hands or use hand sanitizer

We are also asking for our customers help with this. Here is what we are asking our customers to do:

- If there are any questions about your service, please call in, do not come to the office. At this point we are not allowing anyone other than operationally essential staff in the office. Please be patient when you call in as wait times could increase.

Our goal at KC Disposal is to ensure the safety and well-being for our Drivers, Staff, and the Communities we serve. We do not foresee any delay in service and feel we have things set in place in the event one of our staff does get ill. This continues to be a fluid situation, so we will update you on any changes that occur.

Our hearts and thoughts go out to all that are infected or impacted by this Virus. We hope that everyone stays safe and we will make it through this.

From everyone at KC Disposal We Sincerely Thank you.